



NORTH CALDWELL BOARD OF EDUCATION
132A GOULD AVENUE
NORTH CALDWELL, NJ 07006

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Busing Issues and Who to Contact

This list is to provide you with contacts to ensure resolution of any busing issues as soon as possible.

- **Missing Child - as this is an urgent concern, be aware that the school offices remain open until 4:00 p.m. at which time all buses should have returned to bus company terminal.**
 1. Call school first: Grandview School - 973-712-4400 x 1200
Gould School- 973-712-4400 x 1000
 2. If NO answer call SCRC - offices remain open until 5:00 p.m.
 3. If NO answer call Board of Education business office: 973-712-4400 x 1025
 4. If NO answer call North Caldwell Police: 973-226-0800
- Item(s) Left on Bus - call SCRC: 973-398-3583
- **For All Bus Complaints call SCRC**
 - ***973-398-3583 or wegroup@sussexcoop.org
 - o Ex.: Driver misses stop or does not slow down; Issues with the service (i.e. driver behavior, etc.)
- **Issues with student or student behavior, or for change of address - call child's school**
 - Grandview School - 973-712-4400 x 1200
 - Gould School- 973-712-4400 x 1000
- **Please allow time for a response. Aside from a missing child, if your issue is still not addressed after forty-eight (48) business hours, please send a letter to the Board of Education business office outlining all issues and steps taken to remedy situation.**